X. APPENDIX

X.1. Data Sources

Data Sources Consulted	Web Link		
Bureau of Labor Statistics	www.bls.gov		
State Occupational Projections	www.projectionscentral.com		
Census Bureau	www.census.gov		
Tennessee Advisory Commission on Intergovernmental Relations (TACIR)	www.state.tn.us/tacir		
Tennessee Department of Labor and Workforce Development	www.state.tn.us/labor-wfd		
University of Tennessee, State Data Center	cber.bus.utk.edu		
Nashville Health Care Council	www.healthcarecouncil.com		
American Hospital Association Annual Survey Database	www.aha.org		
ReferenceUSA	www.referenceusa.com		
IMPLANpro, Inc.	www.implan.com		
CBRE CB Richard Ellis	www.cbre.com		
Urban Land Institute (Several study findings on employment density)	www.uli.org		
Bureau of Economic Analysis	www.bea.gov		
PricewaterhouseCoopers/Venture Economics/National Venture CapitalAssociation			
Money Tree Survey	www.pwcmoneytree.com		
MTSU Business and Economic Research Center (Survey)	www.mtsu.edu/~BERC		
Nashville Chamber of Commerce	www.nashvillechamber.com		
Expansion Management	http://www.expansionmanagement.com/		
Business Facilities	www.businessfacilities.com		
City and Places Ranking	Hard Copy		
LexisNexis Academic Universe	www.lexisnexis.com		

X.2. Survey Instrument

MTSU BERC Page 1 of 5
NHCC 2009 CEO SURVEY

NASHVILLE HEALTH CARE COUNCIL

MEMBER REGIONAL IMPACT AND BUSINESS CONFIDENCE SURVEY 2009

The purposes of this survey are to (A) create a summary profile of Nashville Health Care Council member companies, (B) measure their local, regional, and global impacts, and (C) create a CEO business confidence index similar to the Conference Board's CEO Confidence Survey. Your cooperation to this survey at the CEO or CFO level is greatly appreciated.

Please Note: (1) The Nashville MSA in this study refers to the following 13 counties: Cannon, Cheatham, Davidson, Dickson, Hickman, Macon, Robertson, Rutherford, Smith, Sumner, Trousdale, Williamson, and Wilson counties.

(2) This survey has three (3) parts: (A) Company Profile, (B) Company Operation, and (C) Future Expectations.

EXTREMELY CONFIDENTIAL: Individual responses will not be released.

PART A. COMPANY PROFILE (Please pick one)

A1. Our company in the Nashville MSA is

- a. a branch operation
- b. headquarters
- c. both (if more than two (2) sites)

A2. Ownership: Our company is

- a. privately owned
- b. publicly traded
- c. not for profit
- d. government (including state higher education institutions)

A3. How many sites does your company have in the Nashville MSA?

- a. 1
- b. 2 c. 3
- c. 3 d. 4 or more

A4. What is the square footage of space your company occupies in the Nashville MSA (if more than one (1) site,

please estimate the total)?

- a. Less than 5,000
- b. 5,001-10,000
- c. 10,001-25,000
- d. 25,001-50,000
- e. 50,001-100,000 f. 100,001-250,000
- g. More than 250,001
- A5. What percent of the square footage estimated in A4 is <u>health-care related</u>?

For example, if your business is an information technology services company and has a diverse set of business clients, your health care related square footage may be estimated by using the following ratio:

Health Care Related Square Footage = (Health Care IT Revenues, Business Clients, or Employees) / (Total Revenues, Business Clients, or Employees)

- a. 1%- 15%
- b. 16%-30%
- c. 31%-45%
- d. 46%-60%
- e. 61%-75%
- f. 76%-90% g. 90%-100%

MTSU BERC

Page 2 of 5

PART B. COMPANY OPERATION FOR FY 2008-2009 (or latest year available). Please estimate.

B1. Please estimate the current number of employees (by place of work).

If your business is a branch operation and your headquarter company is located outside the Nashville MSA, please report only your Nashville MSA employment.

Nashville MSA	<u>Tennessee</u>	United States	Global
(All Companies)	(Headquarters Only)	(Headquarters Only)	(Headquarters Only)
a. 1-20	a. 1-20	a. 1-20	a. 1-20
b. 21-40	b. 21-40	b. 21-40	b. 21-40
c. 41-60	c. 41-60	c. 41-60	c. 41-60
d. 61-100	d. 61-100	d. 61-100	d. 61-100
e. 101-250	e. 101-250	e. 101-250	e. 101-250
f. 251-500	f. 251-500	f. 251-500	f. 251-500
g. 501-999	g. 501-999	g. 501-999	g. 501-999
h. 1,000-2,499	h. 1,000-2,499	h. 1,000-2,499	h. 1,000-2,499
i. 2,500-4,999	i. 2,500-4,999	i. 2,500-4,999	i. 2,500-4,999
j. 5,000-9,999	j. 5,000-9,999	j. 5,000-9,999	j. 5,000-9,999
k. 10,000 or more	k. 10,000 or more	k. 10,000 or more	k. 10,000 or more

B1a. What percent of your total number of employees is $\underline{\textit{health-care related}}$ (by place of work)?

For example, if your business is an information technology services company and has a diverse set of business clients, your health care related employees may be estimated by using the following ratio:

Health Care Related Employees = (Health Care IT Revenues, or Business Clients) / (Total Revenues, or Business Clients)

Nashville MSA	<u>Tennessee</u>	United States	Global
(All Companies)	(Headquarters Only)	(Headquarters Only)	(Headquarters Only)
a. 1%- 15%	a. 1%- 15%	a. 1%- 15%	a. 1%- 15%
b. 16%-30%	b. 16%-30%	b. 16%-30%	b. 16%-30%
c. 31%-45%	c. 31%-45%	c. 31%-45%	c. 31%-45%
d. 46%-60%	d. 46%-60%	d. 46%-60%	d. 46%-60%
e. 61%-75%	e. 61%-75%	e. 61%-75%	e. 61%-75%
f. 76%-90%	f. 76%-90%	f. 76%-90%	f. 76%-90%
g. 91%-100%	g. 91%-100%	g. 91%-100%	g. 91%-100%

B2. Please estimate total annualized payroll for *all operations* (by place of work).

If your business is a branch operation and your headquarter company is located outside the Nashville MSA, please report only your Nashville MSA payroll.

Nashville MSA	Tennessee	United States	Global
(All Companies)	(Headquarters Only)	(Headquarters Only)	(Headquarters Only)
a. Less than \$1 million			
b. \$1.1-\$2 million	b. \$1.1-\$2 million	b. \$1.1-\$2 million	b. \$1.1-\$2 million
c. \$2.1-\$5 million	c. \$2.1-\$5 million	c. \$2.1-\$5 million	c. \$2.1-\$5 million
d. \$5.1-\$10 million	d. \$5.1-\$10 million	d. \$5.1-\$10 million	d. \$5.1-\$10 million
e. \$10.1-\$25 million	e. \$10.1-\$25 million	e. \$10.1-\$25 million	e. \$10.1-\$25 million
f. \$25.1-\$50 million	f. \$25.1-\$50 million	f. \$25.1-\$50 million	f. \$25.1-\$50 million
g. \$50.1-\$100 million	g. \$50.1-\$100 million	g. \$50.1-\$100 million	g. \$50.1-\$100 million
h. \$100.1-\$250 million	h. \$100.1-\$250 million	h. \$100.1-\$250 million	h. \$100.1-\$250 million
i. \$250.1-\$500 million	i. \$250.1-\$500 million	i. \$250.1-\$500 million	i. \$250.1-\$500 million
j. \$500.1-\$1,000 million	j. \$500.1-\$1,000 million	j. \$500.1-\$1,000 million	j. \$500.1-\$1,000 million
k. \$1,000.1 million or more			

B2a. What percent of your annualized payroll is for <u>health care related employees</u> (by place of work)?

For example, if your business is an information technology services company and has a diverse set of business clients, your health care related payroll may be estimated by using the following ratio:

Health Care Related Payroll = (Health Care IT Revenues, or Business Clients) / (Total Revenues, or Business Clients)

Nashville MSA	<u>Tennessee</u>	United States	Global
(All Companies)	(Headquarters Only)	(Headquarters Only)	(Headquarters Only)
a. 1%- 15%	a. 1%- 15%	a. 1%- 15%	a. 1%- 15%
b. 16%-30%	b. 16%-30%	b. 16%-30%	b. 16%-30%
c. 31%-45%	c. 31%-45%	c. 31%-45%	c. 31%-45%
d. 46%-60%	d. 46%-60%	d. 46%-60%	d. 46%-60%
e. 61%-75%	e. 61%-75%	e. 61%-75%	e. 61%-75%
f. 76%-90%	f. 76%-90%	f. 76%-90%	f. 76%-90%
g. 91%-100%	g. 91%-100%	g. 91%-100%	g. 91%-100%

MTSU BERC

Page 3 of 5

B3. Please estimate your company's annual gross revenues by site location. If there is more than one site in a location,

If your business is a branch operation and your headquarter company is located outside the Nashville MSA, please report only your Nashville MSA revenues.

υu	i ivastiville ivisa revenues.			
	Nashville MSA	Tennessee	United States	Global
	(All Companies)	(Headquarters Only)	(Headquarters Only)	(Headquarters Only)
	a. Less than \$1 million	a. Less than \$1 million	a. Less than \$1 million	a. Less than \$1 million
	b. \$1-\$5 million	b. \$1-\$5 million	b. \$1-\$5 million	b. \$1-\$5 million
	c. \$6-\$10 million	c. \$6-\$10 million	c. \$6-\$10 million	c. \$6-\$10 million
	d. \$11-\$25 million	d. \$11-\$25 million	d. \$11-\$25 million	d. \$11-\$25 million
	e. \$26-\$50 million	e. \$26-\$50 million	e. \$26-\$50 million	e. \$26-\$50 million
	f. \$51-\$100 million	f. \$51-\$100 million	f. \$51-\$100 million	f. \$51-\$100 million
	g. \$101-\$250 million	g. \$101-\$250 million	g. \$101-\$250 million	g. \$101-\$250 million
	h. \$251-\$500 million	h. \$251-\$500 million	h. \$251-\$500 million	h. \$251-\$500 million
	i. \$0.501-\$1 billion	i. \$0.501-\$1 billion	i. \$0.501-\$1 billion	i. \$0.501-\$1 billion
	j. \$1.1-\$5 billion	j. \$1.1-\$5 billion	j. \$1.1-\$5 billion	j. \$1.1-\$5 billion
	k. \$5.1-10 billion	k. \$5.1-10 billion	k. \$5.1-10 billion	k. \$5.1-10 billion
	l. \$10.1-\$20 billion	I. \$10.1-\$20 billion	I. \$10.1-\$20 billion	I. \$10.1-\$20 billion
	m. More than \$20 billion	m. More than \$20 billion	m. More than \$20 billion	m. More than \$20 billion

B3a. What percent of your company's annual gross revenue is from your health care related operations?

For example, if your business is an information technology services company and has a diverse set of business clients, your health care related gross revenues may be estimated by using the following ratio:

Health Care Related Revenues = (Health Care IT Employees, or Business Clients) / (Total Employees, or Business Clients)

Nashville MSA	<u>Tennessee</u>	United States	Global
a. 1%- 15%	a. 1%- 15%	a. 1%- 15%	a. 1%- 15%
b. 16%-30%	b. 16%-30%	b. 16%-30%	b. 16%-30%
c. 31%-45%	c. 31%-45%	c. 31%-45%	c. 31%-45%
d. 46%-60%	d. 46%-60%	d. 46%-60%	d. 46%-60%
e. 61%-75%	e. 61%-75%	e. 61%-75%	e. 61%-75%
f. 76%-90%	f. 76%-90%	f. 76%-90%	f. 76%-90%
g. 91%-100%	g. 91%-100%	g. 91%-100%	g. 91%-100%

B4. Please estimate your annual $\underline{\textit{health care related research and development}}$ (R&D) expenditures

for Nashville MSA only. (Please report only "Scientific and Clinical R&D" expenditures.)

- a. \$0
- b. Less than \$100,000
- c. \$0.1-\$0.5 million
- d. \$0.6-\$1 million
- e. \$1.1-\$5 million
- f. \$5.1-\$10 million g. \$11-\$25 million
- h. \$26-\$50 million
- i. \$51-\$100 million
- j. \$101-\$500 million
- k. More than \$500 million

MTSU BERC Page 4 of 5

PART C. FUTURE EXPECTATIONS (CEO CONFIDENCE SURVEY)

C1. Compared to 12 months ago, how would you evaluate general current economic conditions?

In the U.S. In the Nashville MSA a. substantially better a. substantially better b. moderately better b. moderately better c. same c. same d. moderately worse d. moderately worse

e. substantially worse C1a. Compared to 12 months ago, how would you evaluate *current conditions in the health care industry*?

In the U.S. In the Nashville MSA a. substantially better a. substantially better b. moderately better b. moderately better c. same c. same d. moderately worse d. moderately worse e. substantially worse e. substantially worse

C1b. Compared to 12 months ago, how would you evaluate *current conditions in your company*?

a. substantially better b. moderately better c. same

e. substantially worse

d. moderately worse e. substantially worse

C2. Looking forward to 12 months from now, what is your expectation for

the Nashville MSA economy? the U.S. economy? a. substantially better a. substantially better b. moderately better b. moderately better c. same c. same d. moderately worse d. moderately worse e. substantially worse e. substantially worse

C2a. Looking forward to 12 months from now, what is your expectation for the health care industry

in the U.S.? in the Nashville MSA? a. substantially better a. substantially better b. moderately better b. moderately better c. same c. same d. moderately worse d. moderately worse e. substantially worse e. substantially worse

C3. Looking forward to 12 months from now, do you expect the number of your employees in the Nashville MSA to

a. decrease? b. remain the same? c. increase?

C4. What are your firm's profit expectations from health care related operations in the Nashville MSA for the next 12 months?

a. increase substantially b. increase moderately c. remain the same d. decrease

C5. If you expect your profits from health care related operations to increase, what would be the primary reason?

a. market/demand growth

b. cost reduction c. price increase

d. new technology

Page 5 of 5

MTSU BERC C6. What is your biggest business concern over the next year? (please pick one)

- a. access to capital
- b. labor unions
- c. cost of IT
- d. health care reform
- e. availability of health care professionals
- f. increased uninsured patient population

C7. Over the next year, do you see your organization (please pick one)

- a. acquiring?
- b. growing organically and by same-store sales?
- c. focused on operations?
- d. constricting and selling off assets?

C8. If investing in or entering the health care business today, what sector do you believe to be the most profitable?

- ${\it a.\ health\ care\ IT}$
- b. managed care
- c. health care services
- d. long-term care
- e. pharmaceuticals/ bio-tech

C9. How important is it to your business to be located in Nashville?

- a. very important
- b. important
- c. not important

X.3. IMPLAN Model Information

- The impact of the health care industry cluster on the Nashville economy includes not only the direct employment, business sales, and income generated by the health care industry cluster but also the additional or secondary impacts of all economic activity related to such employment and business sales. Secondary impacts fall into two general categories: indirect effects including all employment, business sales, or income generated by the interaction of local businesses with the health care industry cluster and by suppliers to local business transactions, and induced effects including all spending by health care industry cluster employees in the local economy
- To quantify secondary impacts, a method called "input-output analysis" was employed through the use of the IMPLAN Model developed by the Minnesota IMPLAN Group, Inc. IMPLAN is a predictive model based on regional accounting matrices; it simulates the interindustry transactions occurring for any additional increase in demand in a regional economy. In this case, the increase in demand is attributed to the presence of the health care industry cluster and has been measured by jobs, business sales, and personal income. This study also employs a hybrid approach, which means that it combines the use of a survey to gather information on direct impacts with the use of input-output analysis to calculate subsequent secondary impacts.

Direct Effects

- The direct effects of health care industry cluster employment include the total number of reported full-time employees of health care industry establishments.
- The direct effect of income includes the total reported pre-tax staff payroll of the health care industry cluster.
- The direct effect of business sales includes the total spending of the health care industry cluster to purchase goods and services in the local economy.

Indirect Effects

Indirect effects include all employment, business sales, or income generated by the interaction of local businesses with the health care industry cluster and by suppliers to local business transactions.

Induced Effects

Induced effects include all employment, business sales, or income generated by the spending of health care industry cluster employees in the local economy.



XI.4. Health Care Industry Classifications Detailed Health Care Industry Cluster Definitions¹

Core Health Care Providers

- 1. Ambulatory Services (NAICS 621): Industries that provide service directly or indirectly to ambulatory patients and do not usually provide inpatient services.
- Hospitals (NAICS 622): Industries that provide medical, diagnostic, and treatment services including physician, nursing, and other health services to inpatients and the specialized accommodation services required by inpatients.
- Nursing Care Facilities (NAICS 623): Industries that provide residential care combined with nursing, supervisory, or other types of care as required by the residents.

Health Care Management and Consulting Companies

- 1. Management of Companies and Enterprises (NAICS 551): Industries of three main types: (1) those that hold the securities of (or other equity interests in) companies and enterprises; (2) those (except government establishments) that administer, oversee, and manage other establishments of the company or enterprise but do not hold the securities of these establishments; and (3) those that both administer, oversee, and manage other establishments of the company or enterprise and hold the securities of (or other equity interests in) these establishments.
- 2. Accounting, Tax Preparation, Bookkeeping, and Payroll Services (NAICS 54121): Establishments primarily engaged in providing services such as auditing accounting records, designing accounting systems, preparing financial statements, developing budgets, preparing tax returns, processing payrolls, bookkeeping, and billing.
- 3. Computer Systems Design and Related Services (NAICS 5414): Establishments primarily engaged in providing expertise in the field of information technologies through one or more of the following activities: (1) writing, modifying, testing, and supporting software to meet the needs of a particular customer; (2) planning and designing computer systems that integrate computer hardware, software, and communication technologies; (3) onsite management and operation of clients'

¹Abstracted from 2007 US NAICS Manual. North American Industry Classification System—United States. 2007, at http://www.census.gov/epcd/www/naics.html



- computer systems and/or data processing facilities: and (4) other professional and technical computer-related advice and services.
- 4. Administrative and Support Services (NAICS 561): Establishments engaged in activities that support the day-to-day operations of other organizations.
- 5. Management, Scientific, and Technical Consulting Services (NAICS 5416)
 - a. Management Consulting Services (NAICS 54161): Establishments primarily engaged in providing advice and assistance to businesses and other organizations on management issues.
 - b. Other Scientific and Technical Consulting Services (NAICS 541690): Establishments primarily engaged in providing advice and assistance to businesses and other organizations on scientific and technical issues (except environmental issues), such as biological consulting services.
- 6. **Professional Organizations (NAICS 813920):** Establishments primarily engaged in promoting the professional interests of their members and the profession as a whole.

Colleges, Research Organizations, and Public Health

- Junior Colleges (NAICS 6112): Establishments primarily engaged in furnishing academic or academic and technical courses and granting associate's degrees, certificates, or diplomas below the bachelor's level.
- Colleges, Universities, and Professional Schools (NAICS 6113): Establishments
 primarily engaged in furnishing academic courses and granting degrees at
 bachelor's or graduate levels.
- Technical and Trade Schools (NAICS 6115): Establishments primarily engaged in offering vocational and technical training in a variety of technical subjects and trades.
- 4. Scientific Research and Development Services (NAICS 5417): Establishments engaged in conducting original investigations undertaken on a systematic basis to gain knowledge (research) and/or applying research findings or other scientific knowledge to create new or significantly improved products or processes (experimental development).

6. Administration of Public Health Programs (NAICS 92312): Government establishments primarily engaged in the planning, administration, and coordination of public health programs and services including environmental health activities, mental health programs, categorical health programs, health statistics, and immunization services.

Medical Insurance Companies

Direct Health and Medical Insurance Carriers (NAICS 524114): Establishments
primarily engaged in initially underwriting (i.e., assuming the risk and assigning
premiums for) health and medical insurance policies.

Health Care Manufacturing and Wholesalers

- Optical Instrument and Lens Manufacturing (NAICS 333314): Establishments
 primarily engaged in one or more of the following: (1) manufacturing optical
 instruments and lens, such as binoculars, microscopes (except electron or proton),
 telescopes, prisms, and lenses (except ophthalmic); (2) coating or polishing lenses
 (except ophthalmic); and (3) mounting lenses (except ophthalmic).
- Medical Equipment and Supplies Manufacturing (NAICS 3391): Establishments
 primarily engaged in manufacturing medical equipment and supplies.
- 3. Pharmaceutical and Medicine Manufacturing (NAICS 3254): Establishments primarily engaged in one or more of the following: (1) manufacturing biological and medicinal products; (2) processing (i.e., grading, grinding, and milling) botanical drugs and herbs; (3) isolating active medicinal principals from botanical drugs and herbs; and (4) manufacturing pharmaceutical products intended for internal and external consumption in such forms as ampoules, tablets, capsules, vials, ointments, powders, solutions, and suspensions.
- 4. Medical, Dental, and Hospital Equipment and Supplies Merchant Wholesalers (NAICS 42345): Establishments primarily engaged in the merchant wholesale distribution of professional medical equipment, instruments, and supplies (except ophthalmic equipment and instruments and goods used by ophthalmologists, optometrists, and opticians).

- 5. Ophthalmic Goods Merchant Wholesalers (NAICS 42346): Establishments primarily engaged in the merchant wholesale distribution of professional equipment, instruments, and/or goods sold, prescribed, or used by ophthalmologists, optometrists, and opticians.
- 6. Drugs and Druggists' Sundries Merchant Wholesalers (NAICS 4242): Establishments primarily engaged in the merchant wholesale distribution of biological and medical products, botanical drugs and herbs, and pharmaceutical products intended for internal and external consumption in such forms as ampoules, tablets, capsules, vials, ointments, powders, solutions, and suspensions.

Pharmacies, Drug Stores, and Ophthalmic Goods

- Pharmacies and Drug Stores (NAICS 44611): Establishments known as pharmacies
 and drug stores engaged in retailing prescription or nonprescription drugs and
 medicines.
 - a. Optical Goods Stores (NAICS 44613): Establishments primarily engaged in one or more of the following: (1) retailing and fitting prescription eyeglasses and contact lenses, (2) retailing prescription eyeglasses in combination with the grinding of lenses to order on the premises, and (3) selling nonprescription eyeglasses.

XI.5. Definitions and Ranking Procedure

Location Quotient (LQ)

The location quotient is the most commonly utilized method in regional economic analysis. The LQ is a measure of an industry's concentration in a local economy relative to the national average or any other reference unit.

$$LQ = \frac{E_{La}}{\frac{E_{La}}{E_{Na}}} \qquad \qquad \text{Where } E_{La} = \text{refers to industry "a's" employment in the local economy,} \\ E_{L} = \text{refers to total employment in the local economy,} \\ E_{Na} = \text{refers to industry "a's" employment in the national economy, and} \\ E_{N} = \text{refers to total employment in the national economy.}$$

Ranking Procedure

Health care indicators are classified into two categories: (1) health care business climate and (2) health care infrastructure indicators.

- (1) Health care business climate indicators: BERC identified 14 indicators that reflect the overall trend in the health care sector in a given economy. Choices of these indicators are based on the review of literature and availability of indicators.
- (2) Health care infrastructure indicators: BERC identified 21 indicators that measure the capacity of the local economy to lay the foundation for growth of the health care industry. In addition to direct health care related indicators, BERC included per capita personal income and unemployment rate in this category.

Standardization Procedure

In order to compare these MSAs using a diverse set of indicators, BERC converted each indicator into a unitless indicator. This procedure makes it possible to get a summary indicator for each category across MSAs. The method used to assign a relative score for each MSA for a given indicator is called cumulative normal distribution, which places each MSA for a given indicator between 0 and 1, depending on how that MSA's value is related to the average and standard deviation of a given series.

X.6. Nashville Health Care Council Member Organizations

2nd Generation Capital Accelecare Wound Centers Accuray Adams and Reese Advocat **Aegis Sciences Corporation Ambulatory Services of** America American HomePatient **AMERIGROUP** AmiCare Behavioral Centers AmMed Direct **AmSura** Anesthesia Medical Group Aon Risk Services Apollo Health Street Aquinas College **Ardent Health Services Avondale Partners** Baker, Donelson, Bearman, Caldwell & Berkowitz Bank of America Merrill Lynch Bass, Berry & Sims **BDO Seidman** Behavioral Centers of America **Belmont University** BH1 **BioMimetic Therapeutics** BlueCross BlueShield of Tennessee **Bradley Arant Boult Cummings Brentwood Capital Advisors** Brim Healthcare **Brookdale Senior Living** The Buffkin Group C3 Consulting Capella Healthcare Catalyst Healthcare Research **CCMP** Capital Advisors Centerre Healthcare The CFP Group Citiaroup Cogent Healthcare Community Health Systems Council Ventures **Covenant Surgical Partners** CredenceHealth Cressey & Company Cross Country Education Crowe Horwath Cumberland Consulting Group **Cumberland Pharmaceuticals** DaVita **Dell Perot Systems** Deloitte

Deutsche Bank **Devenney Group Architects Dream Systems** e+CancerCare Earl Swensson Associates eDoc4u | Conduit Corporation Emdeon Ernst & Young Essent Healthcare Fifth Third Bank First Tennessee Bank | First Horizon Bank FirstBank Ford & Harrison FTI Healthcare Gallagher Benefit Services | Gallagher Healthcare GE Healthcare Gordian Health Solutions Gould Turner Group Gresham, Smith & Partners Guardian Home Care **Holdings** Harbert Management Corporation Harpeth Companies Harwell Howard Hyne Gabbert & Manner **HCA HCCA** International HCP Health Care REIT Healthcare Management Systems Healthcare Performance Strategies **HealthSpring** HealthStream HealthTeacher **Healthways** Heritage Group Houlihan Lokey Hospice Compassus The Human Capital Group Humana IASIS Healthcare IMI Health Intel Corporation Interior Design Services Jarrard Phillips Cate & Hancock Jefferies & Company

Kraft Healthcare Consultina Kraft Search Associates Lattimore Black Morgan & Lellyett & Rogers Company LetterLogic LifePoint Hospitals Lipscomb University The Little Clinic M.J. Harris Marsh | Mercer | Kroll Marwood Group McKesson McNeely Pigott & Fox MedeAnalytics MedSolutions Meharry Medical College Metro Nashville Hospital Authority Microsoft Corporation Middle Tennessee State University Modern Healthcare Nashville Area Chamber of Commerce National HealthCare Corporation New Mountain Capital Noro-Moseley Partners North Highland Company nTelagent Oman-Gibson Associates Owen Graduate School of Management Passport Health Communications Payment America | Healthcare Portfolio Solutions Petra Capital Partners PharmMD PICA Group **PivotHealth** Ponder & Company **Press Ganey** PricewaterhouseCoopers ProiX **Psychiatric Solutions**

Regions Bank | Morgan Keegan | Shattuck Hammond Renal Advantage Robert W. Baird & Company **Robins & Morton** Saint Thomas Health Services Santé Ventures Sarah Cannon Research Institute Sheridan Healthcare Sherrard & Roe Simplex Healthcare Skanska USA Building **SMS Holdings** Southwind Health Partners Specialty Care Services Group Spheris The SSI Group STAT Solutions Stephens Stites & Harbison SunTrust Banks | SunTrust Robinson Humphrey Symbion Take Care Health Systems TeamHealth Tenvision Ultrasound TherEX Trauger & Tuke **UBS Financial Services** Vanderbilt University Medical Center Vanguard Health Systems **Vestar Capital Partners** The Viability Company Victor Results Advertising W Squared Waller Lansden Dortch & Davis Willis HRH Zycron November 20, 2009



Katcher Vaughn & Bailey

Public Relations

QHR

Bankina

Raymond James & Associates

- Health Care Investment

RBC Capital Markets