Tennessee's BUSINESS

The People Who Keep State Government Running
Editor’s Note

Ever wonder who does the really nitty-gritty, day-to-day work in state government? Well, it is 22 departments known as the Governor’s Cabinet, along with a few other agencies, boards, and commissions. Below is a concise statement of the functions of the departments. The articles in this issue explain more fully what happens in state government.

- The Department of Agriculture promotes effective use of the state’s agricultural and forest resources, develops economic opportunities, and ensures safe and reliable food.
- The Department of Children’s Services provides child protective services, foster care, adoption, programs for delinquent youth, aftercare, rehabilitation for certain youth, and licensing for child-welfare agencies.
- The Department of Commerce and Insurance protects consumers and promotes competition for industries and professionals doing business in Tennessee.
- The Department of Correction implements correctional practices and supervises convicted offenders.
- The Department of Economic and Community Development assists communities in competing for economic development and recruits new industries at home and abroad.
- The Department of Education administers and tries to improve the state’s K-12 public schools.
- The Department of Environment and Conservation protects the state’s air, land, and water and promotes its natural and cultural resources.
- The Department of Finance and Administration improves the state’s financial and administrative support services.
- The Department of Financial Institutions assures Tennessee’s banking system runs soundly and handles consumer complaints involving financial institutions.
- The Department of General Services manages buildings, motor vehicles, equipment, surplus property, printing and photographic services, postal services, food services, and records.
- The Department of Health promotes the health of all Tennesseans.
- The Office of Homeland Security coordinates a strategy against terrorist threats and attacks.
- The Department of Human Services has divisions of Child Support, Rehabilitative Services, and Adult and Family Services.
- The Department of Labor and Workforce Development provides job-related assistance, offers safety and training programs, ensures safe workplaces, and administers unemployment insurance and workers’ compensation.
- The Department of Mental Health and Developmental Disabilities advocates for persons of all ages with mental illness, serious emotional disturbance, or developmental disability.
- The Military Department contains the Army and Air National Guards, the Emergency Management Agency, and the all-volunteer State Guard.
- The Department of Personnel assists departments and agencies with carrying out personnel practices and administers the employment application process.
- The Department of Revenue collects about 92 percent of total state collections, which helps to fund many programs, including education, highways, and state parks.
- The Department of Safety issues driver licenses and vehicle titles, and its state troopers patrol more than 15,000 miles of state and federal highways.
- The Department of Tourist Development spearheads Tennessee’s more than $10 billion a year tourism industry.
- The Department of Transportation manages the state’s highways and transportation system.
- The Department of Veterans Affairs serves those who served in the active military, naval, or air service.

—Horace E. Johns, editor
# Contents

<table>
<thead>
<tr>
<th>Department</th>
<th>Commissioner</th>
</tr>
</thead>
<tbody>
<tr>
<td>Department of Agriculture</td>
<td>Ken Givens, Commissioner</td>
</tr>
<tr>
<td>Department of Children’s Services</td>
<td>Viola P. Miller, Commissioner</td>
</tr>
<tr>
<td>Department of Commerce and Insurance</td>
<td>Paula Flowers, Commissioner</td>
</tr>
<tr>
<td>Department of Correction</td>
<td>Quenton I. White, Commissioner</td>
</tr>
<tr>
<td>Department of Economic and Community Development</td>
<td>Matthew Kisber, Commissioner</td>
</tr>
<tr>
<td>Department of Education</td>
<td>Lana Seivers, Commissioner</td>
</tr>
<tr>
<td>Department of Environment and Conservation</td>
<td>Betsy L. Child, Commissioner</td>
</tr>
<tr>
<td>Department of Finance and Administration</td>
<td>Dave Goetz, Commissioner</td>
</tr>
<tr>
<td>Department of Financial Institutions</td>
<td>Kevin P. Lavender, Commissioner</td>
</tr>
<tr>
<td>Department of General Services</td>
<td>Gwendolyn Sims Davis, Commissioner</td>
</tr>
<tr>
<td>Department of Health</td>
<td>Kenneth S. Robinson, M.D., Commissioner</td>
</tr>
<tr>
<td>Department of Human Services</td>
<td>Gina Lodge, Commissioner</td>
</tr>
<tr>
<td>Department of Labor and Workforce Development</td>
<td>James Neeley, Commissioner</td>
</tr>
<tr>
<td>Department of Mental Health and Developmental Disabilities</td>
<td>Virginia Trotter Betts, Commissioner</td>
</tr>
<tr>
<td>Military Department</td>
<td>Gus Hargett, Adjutant General</td>
</tr>
<tr>
<td>Department of Personnel</td>
<td>Randy C. Camp, Commissioner</td>
</tr>
<tr>
<td>Department of Revenue</td>
<td>Loren L. Chumley, Commissioner</td>
</tr>
<tr>
<td>Department of Safety</td>
<td>Fred Phillips, Commissioner</td>
</tr>
<tr>
<td>Department of Tourist Development</td>
<td>Susan Whitaker, Commissioner</td>
</tr>
<tr>
<td>Department of Transportation</td>
<td>Gerald Nicely, Commissioner</td>
</tr>
<tr>
<td>Department of Veterans Affairs</td>
<td>John A. Keys, Commissioner</td>
</tr>
<tr>
<td>The Dean’s View</td>
<td>E. James Burton, Dean</td>
</tr>
</tbody>
</table>

**Governor’s Office of Homeland Security**
Jerry Humble, Director  
22

**Department of Human Services**
Gina Lodge, Commissioner  
24

**Department of Labor and Workforce Development**
James Neeley, Commissioner  
26

**Department of Mental Health and Developmental Disabilities**
Virginia Trotter Betts, Commissioner  
28

**Military Department**
Gus Hargett, Adjutant General  
29

**Department of Personnel**
Randy C. Camp, Commissioner  
31

**Department of Revenue**
Loren L. Chumley, Commissioner  
33

**Department of Safety**
Fred Phillips, Commissioner  
35

**Department of Tourist Development**
Susan Whitaker, Commissioner  
36

**Department of Transportation**
Gerald Nicely, Commissioner  
38

**Department of Veterans Affairs**
John A. Keys, Commissioner  
39

**The Dean’s View**
E. James Burton, Dean  
Jones College of Business, MTSU  
41